



The Tariff is effective as of 24.08.2017

Service description	Fee				
GiftCard issuance	5 EUR	5 BGN	10 RON	7 USD	4 GBP
Virtual GiftCard issuance	2,50 EUR	2,5 BGN	5 RON	3,50 USD	2,40 GBP
GiftCard re issuance	5 EUR	8 BGN	20RON	7 USD	5,00 GBP
Inquiry in Internet or from the Call Centre	6 EUR	6 BGN	13 RON	8 USD	5,50 GBP
Payment on POS	0 EUR	0 BGN	0 RON	0 USD	0 GBP
Online payments for goods and services	0 EUR	0 BGN	0 RON	0 USD	0 GBP
PIN change	0 EUR	0 BGN	0 RON	0 USD	7 GBP
Activation of GiftCard	0 EUR	0 BGN	0 RON	0 USD	8 GBP
Service – starts 6 months after GiftCard issuance, only by available balance till its exhausting *for Virtual GiftCards this period starts from the date of cards sending (from the corporate customer to the end-recipient per e-mail or SMS)	Max. EUR 3 / month	Max. BGN 6 / month	Max. RON 13 / month	Max. USD 4 / month	Max. GBP 3 / month
Service - starts 6 months after GiftCard issuance, only by available balance till its exhausting - Initiating a dispute procedure of a certain transaction before MasterCard or VISA					
Unjustified dispute of a payment transaction	15 EUR	25 BGN	55 RON	20 USD	15.00 GBP

Setup fee of new 3 months period for sending the virtual GiftCards	10 EUR	20 BGN	45 RON	15 USD	10.00 GBP
E-money redemption fee	10 EUR	20 BGN	45 RON	15 USD	10.00 GBP
GiftCard stores value limits					
Minimum loading limit per card	10 EUR	10 BGN	10 RON	10 USD	10.00 GBP
Maximum loading per card					
Issuer's agents (where available)	250 EUR	500 BGN			
Sites GiftCards.eu	250 EUR	500 BGN	1100 RON	330 USD	220 GBP
Fully identified customers and companies, paid in the offices of the Issuer or via bank transfer	According the signed frame contract.				