



Effective from 05.05.2026.

Service description	Fee
Plastic/Physical GiftCard issuance	5.00 EUR
Virtual GiftCard issuance	2.50 EUR
GiftCard reissuance	5.00 EUR
PIN change at an ATM	0.50 EUR
Payment on POS	0.00 EUR
Online payments for goods and services	0.00 EUR
Activation of GiftCard	0.00 EUR
Service fee for plastic card*:	
for the period from the 1st to the 6th month , incl., as of the 1st date of the month following the month of issuing of electronic money	0.00 EUR
for the period from the 7th to the 12th , incl., as of the 1st date of the month following the month of issuing of electronic money	3.00 EUR/month
for the period from the 13th month , as of the 1st date of the month following the month of issuing of electronic money	10% of the issued electronic money
Service fee for virtual card which was sent to the end user within 3 months of the issuing of electronic money*:	
for the period from the 1st to the 6th month , incl., as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	0.00 EUR
for the period from the 7th to the 12th month , incl., as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	3.00 EUR/month

for the period from the 13th month , as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	10% of the issued electronic money
Service fee for virtual card which was not sent to the end user within 3 months of the issuing of electronic money*:	
for the period from the 1st to the 9th month , incl., as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	0.00 EUR
for the period from the 10th to the 15th month , incl., as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	3.00 EUR/month
for the period from the 16th month , as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	10% of the issued electronic money
Other fees	
Fee for dispute of a payment transaction	12.00 EUR
E-money redemption fee	10.00 EUR
Parameters of stored value of electronic money on Giftcard	
Minimum stored value per card	25.00 EUR
Maximum stored value per card	2500.00 EUR
Total stored value per order	5000.00 EUR

* The service fee is charged only in case of available balance on the card.

NB! Online GiftCard purchases can be paid by bank transfer or by credit/debit card, free of charge.

The delivery terms and fees could be checked [here](#).