

The Tariff is effective as of 01.04.2022

Description of the service	Fee			
GiftCard issuance	5 EUR	10 BGN	25 RON	4,50 GBP
Virtual GiftCard issuance	2,50 EUR	5 BGN	12 RON	-
Reissuance of a lost, stolen or misappropriated GiftCard	5 EUR	10 BGN	25 RON	4,50 GBP
PIN change at an ATM	0,50 EUR	1 BGN	3 RON	0,50 GBP
Online payment for goods and services with GiftCard	0 EUR	0 BGN	0 RON	0 GBP
Payment at a POS terminal	0 EUR	0 BGN	0 RON	7 GBP
GiftCard activation	0 EUR	0 BGN	0 RON	8 GBP
Service fee*:				
Months 1–6 from the date of issuance	0 EUR	0 BGN	0 RON	0 GBP
Months 7–12 from the date of issuance**	max. 3 EUR / month	max. 6 BGN / month	max. 13 RON / month	max. 3 GBP / month
From the 13th month after the date of issuance until the card balance is exhausted**	10%	10%	10%	10%
*For virtual cards, this period starts from the date the card is sent to the end customer (by email or SMS). service fee is charged only if there is an available balance on the card. на изпращане към крайния клиент (с имейл или SMS)				
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New 3-month period for sending virtual cards by a corporate customer корпоративен клиент	2,50 EUR	5 BGN	12 RON	-
Fee for initiating a transaction dispute procedure транзакции	Fees paid by the Issuer to Mastercard or Visa на Mastercard или Visa			
Unjustified dispute of a transaction	15 EUR	25 BGN	55 RON	15.00 GBP
Redemption of electronic money by the Issuer	10 EUR	20 лв.	45 RON	10.00 GBP
GiftCard stored electronic money limits				
Minimum limit per card	30 EUR	50 BGN	150 RON	30 GBP
Maximum GiftCard loading limit				
At the Issuer's agents	250 EUR	500 BGN		
GiftCards.eu, GiftCard.bg websites – limits per card	250 EUR	500 BGN	1100 RON	220 GBP
When purchased at the Issuer's office or via bank transfer	According to the agreement			