

Service description	Fee in EUR	Fee in RON
Plastic/Physical GiftCard issuance	5.00 EUR	25.00 RON
Virtual GiftCard issuance	2.50 EUR	12.00 RON
GiftCard reissuance	5.00 EUR	25.00 RON
PIN change at an ATM	0.50 EUR	3.00 RON
Payment on POS	0.00 EUR	0.00 RON
Online payments for goods and services	0.00 EUR	0.00 RON
Activation of GiftCard	0.00 EUR	0.00 RON
Service fee for plastic card*:		
for the period from the 1st to the 6th month , incl., as of the 1st date of the month following the month of issuing of electronic money	0.00 EUR	0.00 RON
for the period from the 7th to the 12th , incl., as of the 1st date of the month following the month of issuing of electronic money	3.00 EUR/month	13.00 RON/month
for the period from the 13th month , as of the 1st date of the month following the month of issuing of electronic money	10% of the issued electronic money	10% of the issued electronic money
Service fee for virtual card which was sent to the end user within 3 months of the issuing of electronic money*:		
for the period from the 1st to the 6th month , incl., as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	0.00 EUR	0.00 RON
for the period from the 7th to the 12th month , incl., as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	3.00 EUR/month	13.00 RON/month
for the period from the 13th month , as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	10% of the issued electronic money	10% of the issued electronic money
Service fee for virtual card which was not sent to the end user within 3 months of the issuing of electronic money*:		
for the period from the 1st to the 9th month , incl., as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	0.00 EUR	0.00 RON
for the period from the 10th to the 15th month , incl., as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	3.00 EUR/month	13.00 RON/month
for the period from the 16th month , as of the 1st date of the month following the month in which the Virtual Giftcard was sent to the end user	10% of the issued electronic money	10% of the issued electronic money
Other fees		
Fee for dispute of a payment transaction	12.00 EUR	55.00 RON

E-money redemption fee	10.00 EUR	45.00 RON
Parameters of stored value of electronic money on Giftcard		
Minimum stored value per card	25.00 EUR	150.00 RON
Maximum stored value per card	2500.00 EUR	1200.00 RON
Total stored value per order	5000.00 EUR	2500.00 RON

* The service fee is charged only in case of available balance on the card

NB! Online purchases of GiftCard could be paid via bank transfer (free of charge) or by credit/debit card.

The delivery terms and fees could be checked [here](#).