

Service description	Fee until 31.12.2025	Fee from 01.01.2026
Plastic/Physical GiftCard issuance	5.00 EUR	5.00 EUR
Virtual GiftCard issuance	2.50 EUR	2.50 EUR
GiftCard reissuance	5.00 EUR	5.00 EUR
PIN change at an ATM	0.50 EUR	0.50 EUR
Payment on POS	0.00 EUR	0.00 EUR
Online payments for goods and services	0.00 EUR	0.00 EUR
Activation of GiftCard	0.00 EUR	0.00 EUR
<b>Service fee for plastic card*:</b>		
for the period from <b>the 1<sup>st</sup> to the 6<sup>th</sup> month</b> , incl., as of the 1 <sup>st</sup> date of the month following the month of issuing of electronic money	0.00 EUR	0.00 EUR
for the period from <b>the 7<sup>th</sup> to the 12<sup>th</sup></b> , incl., as of the 1 <sup>st</sup> date of the month following the month of issuing of electronic money	3.00 EUR/month	3.00 EUR/month
for the period from <b>the 13<sup>th</sup> month</b> , as of the 1 <sup>st</sup> date of the month following the month of issuing of electronic money	10% of the issued electronic money	10% of the issued electronic money
<b>Service fee for virtual card which was sent to the end user within 3 months of the issuing of electronic money*:</b>		
for the period from <b>the 1<sup>st</sup> to the 6<sup>th</sup> month</b> , incl., as of the 1 <sup>st</sup> date of the month following the month in which the Virtual Giftcard was sent to the end user	0.00 EUR	0.00 EUR
for the period from <b>the 7<sup>th</sup> to the 12<sup>th</sup> month</b> , incl., as of the 1 <sup>st</sup> date of the month following the month in which the Virtual Giftcard was sent to the end user	3.00 EUR/month	3.00 EUR/month
for the period from <b>the 13<sup>th</sup> month</b> , as of the 1 <sup>st</sup> date of the month following the month in which the Virtual Giftcard was sent to the end user	10% of the issued electronic money	10% of the issued electronic money
<b>Service fee for virtual card which was not sent to the end user within 3 months of the issuing of electronic money*:</b>		
for the period from <b>the 1<sup>st</sup> to the 9<sup>th</sup> month</b> , incl., as of the 1 <sup>st</sup> date of the month following the month in which the Virtual Giftcard was sent to the end user	0.00 EUR	0.00 EUR
for the period from <b>the 10<sup>th</sup> to the 15<sup>th</sup> month</b> , incl., as of the 1 <sup>st</sup> date of the month following the month in which the Virtual Giftcard was sent to the end user	3.00 EUR/month	3.00 EUR/month
for the period from <b>the 16<sup>th</sup> month</b> , as of the 1 <sup>st</sup> date of the month following the month in which the Virtual Giftcard was sent to the end user	10% of the issued electronic money	10% of the issued electronic money
<b>Other fees</b>		
Fee for dispute of a payment transaction	12.00 EUR	12.00 EUR

E-money redemption fee	10.00 EUR	10.00 EUR
<b>Parameters of stored value of electronic money on Giftcard</b>		
Minimum stored value per card	25.00 EUR	25.00 EUR
Maximum stored value per card	2500.00 EUR	2500.00 EUR
Total stored value per order	5000.00 EUR	5000.00 EUR

\* The service fee is charged only in case of available balance on the card

**NB!** Online purchases of GiftCard could be paid via bank transfer (free of charge) or by credit/debit card.

The delivery terms and fees could be checked [here](#).